

Who gives you great savings on residential internet and telephone package deals, with no lock-in contracts?



Active Utilities

Multi-tenant solutions

Get Active with some great benefits:

- Fibre to the Home
- Super fast Internet
- No contracts
- Value pack bundles
- Australian call centre
- Friendly alternative

P. 1300 587 623

www.activeutilities.com.au



Active Resi Internet Only Plans

FIBRE PLAN 1 ~ 50GB usage allowance
~ \$44.95 Per Month
~ \$50 Connection Fee
~ \$20 Disconnection Fee

FIBRE PLAN 2 ~ 100GB usage allowance
~ \$51.95 Per Month
~ \$50 Connection Fee
~ \$20 Disconnection Fee

FIBRE PLAN 3 ~ 250GB usage allowance
~ \$79.95 Per Month
~ \$50 Connection Fee
~ \$20 Disconnection Fee

FIBRE PLAN 4 ~ 500GB usage allowance
~ \$89.95 Per Month
~ \$50 Connection Fee
~ \$20 Disconnection Fee

FIBRE PLAN 5 ~ 1000GB usage allowance
~ \$107.00 Per Month
~ \$50 Connection Fee
~ \$20 Disconnection Fee

^ Upgrade your speed - 50Mbps add \$16.50 per month or 100 Mbps add \$27.50 per month to the above pricing. To upgrade or downgrade your plan (excluding speed upgrades) is \$44 once off.



Active Resi Voice Only Plans

- Line Rental: \$18.00 Per Month
- Local Calls: \$0.03c Per Call
- National Calls: \$0.10c Per Minute
- Australian Mobile: \$0.18c Per Minute
- \$10 Connection Fee
- \$20 Disconnection Fee

Active International

Country	Country Code	Price per min Ex GST
UK	44	\$0.0081
United States	1	\$0.0116
New Zealand	64	\$0.0238
Singapore	65	\$0.0239
Germany	49	\$0.0259
China	86	\$0.0263
Spain	34	\$0.0272
Greece	30	\$0.0313
Italy	39	\$0.0331
France	33	\$0.0366
Hong Kong	852	\$0.0384
Japan	81	\$0.0447
India	91	\$0.1095
Russia	7	\$0.1433

^ Pricing for other countries available on our website



Active Resi Voice & Internet Package Plans

VOICE + INTERNET PLAN 1 ~ 50GB usage allowance
~ Unlimited Local & National Calls
~ \$15 Active Loyalty Credit per month
\$86.95 Per Month

VOICE + INTERNET PLAN 2 ~ 100GB usage allowance
~ Unlimited Local & National Calls
~ \$20 Active Loyalty Credit per month
\$97.95 Per Month

VOICE + INTERNET PLAN 3 ~ 250GB usage allowance
~ Unlimited Local & National Calls
~ \$25 Active Loyalty Credit per month
\$128.95 Per Month

VOICE + INTERNET PLAN 4 ~ 500GB usage allowance
~ Unlimited Local & National Calls
~ \$30 Active Loyalty Credit per month
\$142.95 Per Month

VOICE + INTERNET PLAN 5 ~ 1000GB usage allowance
~ Unlimited Local & National Calls
~ \$35 Active Loyalty Credit per month
\$170.95 Per Month

~ \$50 Connection Fee ~ \$20 Disconnection Fee

Application for Service (Fibred Estate - Residential) v1.0



Return to - NEW CONNECTIONS, Fax: 1300 587 624 or Email: service@activeutilities.com.au

PACKAGES & PRICING

Active Internet:

- Active Fibre Plan 1 (50GB) @ \$44.95
- Active Fibre Plan 2 (100GB) @ \$51.95
- Active Fibre Plan 3 (250GB) @ \$79.95
- Active Fibre Plan 4 (500GB) @ \$89.95
- Active Fibre Plan 5 (1000GB) @ \$107.00

Active Voice:

- Active Voice @ \$18.00
plus calls

Active Packages:

- Voice & Internet Plan 1 (50GB) @ \$86.95
- Voice & Internet Plan 2 (100GB) @ \$97.95
- Voice & Internet Plan 3 (250GB) @ \$128.95
- Voice & Internet Plan 4 (500GB) @ \$142.95
- Voice & Internet Plan 5 (1000GB) @ \$170.95

Note - A Modem is not required for connection to the internet, if you require access to multiple devices you can supply your own Wireless Router or purchase one from us as per below. Connection & Disconnection Fees are in addition to Service pricing, these are detailed on Fee Schedule.

Optional Items:

- Fibre to the Home Lead-in installation @ \$220.00
- Upgrade Internet to 50Mbps @ extra \$16.50
- Upgrade Internet to 100Mbps @ extra \$27.50
- Wireless Router @ \$150
- Private Number @ FOC
- Wireless Handset @ \$140.00
- Fixed Handset @ \$32.00

ACCOUNT HOLDER DETAILS

- * Title: Mr Mrs Miss Ms Other _____ * DOB: ____ / ____ / ____
- * Given Name(s): _____ * Last Name: _____
- * Drivers License Number: _____ * State of Issue: _____
- * Daytime Ph: _____ Mobile Ph: _____
- * Email: _____ Do you rent or own this property: Rent Own
- How would you like your bill sent to you: Mail Email Would you like access to our web portal: Yes No

SUPPLY DETAILS (connection date/details will be confirmed by AU)

- * Requested Supply Date: ____ / ____ / ____
- * Site Address: _____
- * Suburb: _____ * Postcode: _____ * State: _____

BILLING ADDRESS

If billing address is the same as supply address tick here

- Billing Address: _____
- Suburb: _____ Postcode: _____ State: _____

DIRECT DEBIT OPTION

I/We authorise Active Utilities to arrange for funds to be debited from my/our account, this will be the total bill amount which Active Utilities may debit or charge me/us through the Bank Electronic Clearing System until further notice in writing. Terms and conditions for this service can be found on our website www.activeutilities.com.au

Name on Account / Card (exactly as on account) _____

Option 1: Payment from your Credit Card

or

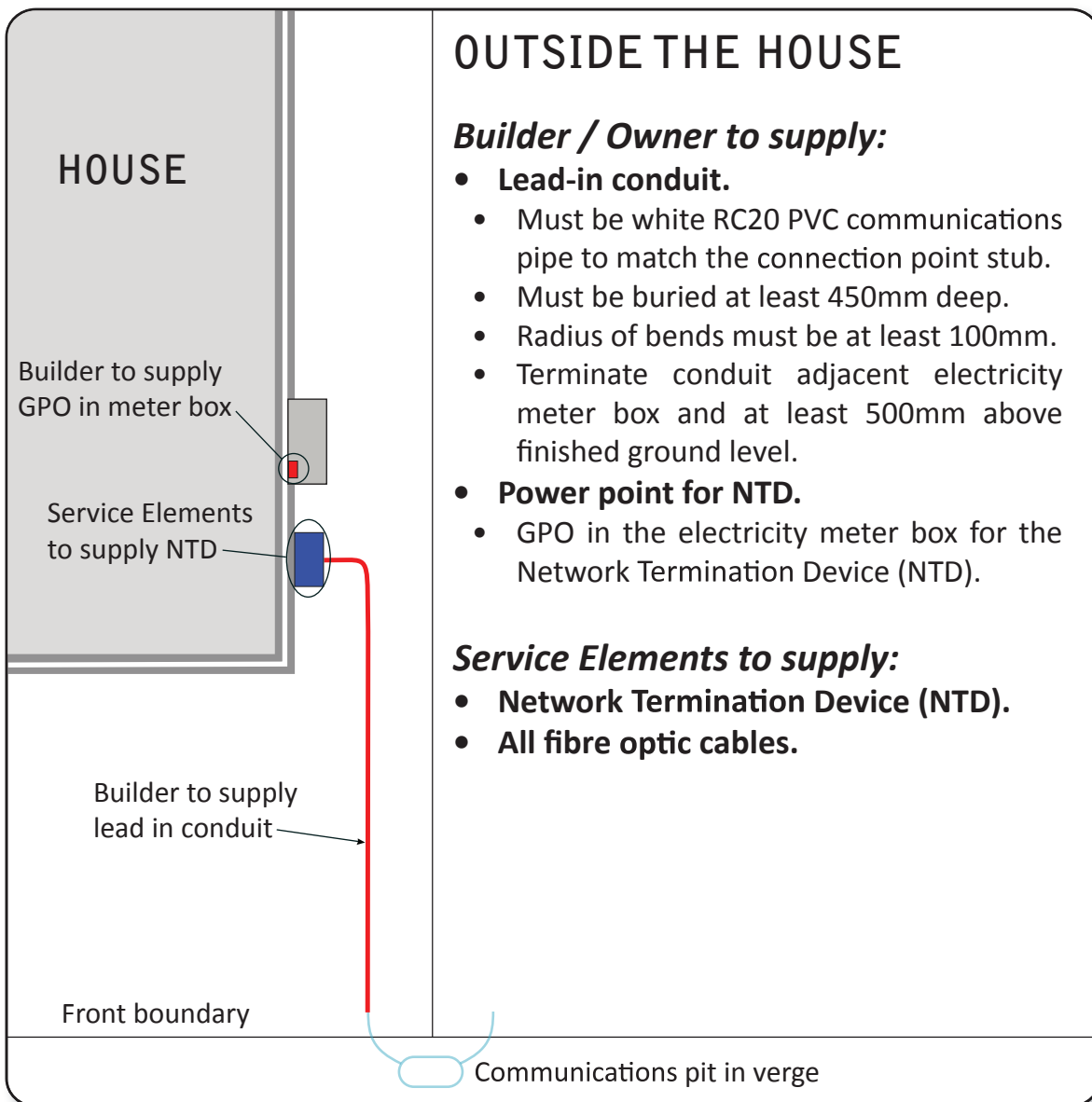
Option 2: Payment from your Financial Institution

- Visa MasterCard Expiry Date: ____ / ____
- Credit Card No:

- Name of Financial Institution: _____
- BSB Number: _____ Account Number: _____

CONDITIONS & DECLARATION

* By submitting this Application to Us, You acknowledge that you have had an opportunity to read and otherwise agree to be bound by the Active Utilities Terms and Conditions and that Our Agreement with You for the provision of Services incorporates this Application, the relevant sections of the Active Utilities Terms and Conditions (as applicable) and Fee Schedule/s (as applicable) all as varied and amended from time to time. You further acknowledge that You are under no obligation to purchase services from Us, but have elected to do so by submitting this Application rather than choose to purchase the utilities described in this Application from a licensed Retailer/Carrier. For a copy of these Terms and Conditions please visit our website www.activeutilities.com.au or contact our office on 1300 587 623.



OUTSIDE THE HOUSE

Builder / Owner to supply:

- **Lead-in conduit.**
 - Must be white RC20 PVC communications pipe to match the connection point stub.
 - Must be buried at least 450mm deep.
 - Radius of bends must be at least 100mm.
 - Terminate conduit adjacent electricity meter box and at least 500mm above finished ground level.
- **Power point for NTD.**
 - GPO in the electricity meter box for the Network Termination Device (NTD).

Service Elements to supply:

- **Network Termination Device (NTD).**
- **All fibre optic cables.**

INSIDE THE HOUSE

Builder / Owner to supply as a minimum:

- **Voice, Data and TV.**
 - TV cable from the NTD to TV outlet.
 - Telephone cable from the NTD to telephone outlet.
 - Data cable from the NTD to the data/internet outlet.

Builder / Owner recommended to supply:

- **Smart Wire Hub.**
 - Voice, data and TV cables connected from NTD to Smart Wire Hub.
 - Voice, data and TV distributed through home from Smart Wire Hub.
- **TV Splitter.**
 - If more than one TV outlet is desired, it is recommended a four-way passive splitter is installed.
- **TV cable.**
 - It is recommended that RG6 quad shielded coaxial cable be used for television.
- **Voice & Data cable.**
 - It is recommended that CAT5/6 cable is used for telephone.
 - It is recommended that CAT5e/6 cable is used for data / internet.